

*****THE HEALTHCARE EXECUTIVES' CLUB PRESENTS A
CONTEMPORARY PROGRAM *****



September 11, 2017

*Hosted by the Center for Health Innovation of Adelphi University,
Garden City, New York*

***“Building Exceptional Teams to Boost Staff
Development, Engagement and Leadership in the
Delivery of Patient/Resident Care”***

Presented by Kiki Orski, M.B.A., R.N., Principal, Peak Performance Consulting

PROGRAM

6:00 PM – 7:00 PM

Buffet and Fellowship

7:00 PM – 8:30 PM

Program with Presentation

The Healthcare Executives' Club (HEC), founded in 1958 as a not-for-profit professional membership association, is dedicated to providing its members with a forum that contributes to their contemporary and relevant knowledge within the administration, management and organizational delivery of health and human services. Among other guiding principles, the Healthcare Executives' Club promotes and communicates the values and ethics associated with effective leadership qualities in the provision of health and human services for diverse populations and communities.

With a commitment to preserving the HEC's traditional mission for collegial education, as well as social and professional development among members from multiple leadership positions and organizations providing for the health and human services of local populations, the Healthcare Executives' Club conducts a schedule of meetings and programs throughout each year. In addition to regularly meeting with the general membership and keeping them apprised of the Club's ongoing activities and benefits, the Healthcare Executives' Club arranges dinner gatherings to foster relationships and present programs facilitating knowledge and skills for the membership. Speakers and panels of experts in different aspects of the health and human service delivery environment address topics with information specifically pertinent to the learning and career development needs of the HEC's membership. The Club also compliments these educational programs with membership participation in social/holiday gatherings, community/charity endeavors and collaborative projects with academic institutions and other professional associations.

The HEC's membership represents professionals from hospitals, ambulatory care, nursing homes, assisted living, home care, supportive consultants/vendors and many other parts of the health/human service delivery system. The Club promotes progressive and dynamic activities for the membership's benefit - often at provider and academic locations in the metropolitan area.



Kiki Orski, M.B.A., R.N.

is an experienced *Performance Improvement Consultant* with over 17 years of coaching and training leaders to achieve greater results by improving workplace relationships. Kiki coaches leaders on how to work more effectively with their leadership teams, their employees and their clients to improve productivity, engagement and ultimately profits. Her company, *Peak Performance Consulting* is dedicated to helping organizations develop the interpersonal, leadership

and client service skills needed to be a Healthcare Organization of Choice. Exceptional performance at every level of the organization is the goal. Her time is evenly distributed between small group workshops, training seminars and one on one coaching for leadership, human resource management and business skill development and application.

Kiki, as an organizational coach and trainer, has focused her energies on the people side of business. Utilizing the guiding theory and principles of Emotional Intelligence, and her training as a “Results Systems” Coach, helps provide a solid leadership foundation to all clients in her practice. Her primary goal is to ensure the work and learning that is done within healthcare is truly sustainable. Peak Performance has a client list that spans beyond healthcare into pharmaceutical, travel, banking and engineering firms. Peak Performance supports the “process” of learning and achieving long-term sustainable behavioral change for outstanding outcomes.

Published in the *Nursing Management Journal* and with a book entitled “*The Peak Performance Healthcare Leader: Cultivating Business Savvy, Patient Centered Leaders*”, Kiki combines her clinical and business knowledge to assess the comprehensive leadership and team building needs of health care organizations. She achieved her M.B.A. from Long Island University and a Bachelor of Science from the College of Mount St. Vincent; is a LEAN Six Sigma Practitioner and certified in Emotional Intelligence.

A Special Thank You to Elizabeth Cohn, Ph.D., Executive Director, and all the staff of the Center for Health Innovation.